

RESSLER PROPANE

www.resslerpropane.com

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GAS LINES

WINTER 2016-2017

Contractor ID# PA008739

Keep your equipment running smoothly

Winter often brings unexpected failures of your furnace, boiler, space heater or fireplace. Whether you need a simple service call to repair equipment or to schedule replacement of existing equipment, the service technicians at **Ressler Propane** are prepared to handle your service needs. Most of these untimely failures can be prevented by having your equipment serviced on a regular basis. **Ressler** offers a number of maintenance programs that can meet your needs and budget.

Please remember to schedule periodic service appointments to maintain your heating and cooling systems as well as fireplaces and water heaters. Routine service not only optimizes operating efficiency, but also prolongs the life of the equipment. Call to schedule your appointment today!

Oil to Propane?

Have you considered converting from oil heat to propane? Our service department can provide you with a no-cost estimate to make this conversion. Because propane is a clean fuel, furnaces and boilers can reach up to 98% AFUE ratings. Not only are these units more efficient, they heat more evenly and operate much more quietly than oil burners. Additionally, propane fuel is less expen-

sive than oil. We have a complete line of high efficiency furnaces or boilers from which to choose. Contact our Service Manager, Lenny Heisey, for advice on making the change to propane.

Water Heater News

New government efficiency standards implemented in 2015 for water heaters are prompting households to change from electric water heaters to propane water heaters. Not only are operating costs less expensive than electric water heaters, but propane water heaters have a higher recovery rate. Contact Lenny to discuss the \$200 savings benefit now being offered January through March 2017 to customers who purchase a propane water heater as a replacement for electric or oil.



Propane Water Heater
SAVE \$200



Replace your electric or oil water heater. Valid on propane water heater installs between January 1, 2017-March 31, 2017.

REFLECTIONS

It's hard to believe summer and fall will soon be a distant memory and that the Thanksgiving and Christmas holidays are quickly approaching! While many of you will be shopping and planning for holiday gatherings, **Ressler Propane** and its employees are working hard to gear up for another winter season. We trust our efforts will be rewarded with the satisfaction of our customers enjoying warm homes, fireplaces, hot showers, good meals and the many other benefits of propane.

Our goal is to exceed our customers' expectations by offering the best value and the best service in our

industry. Please accept this 2017 inspirational calendar on behalf of our staff, as a small token of our appreciation for placing your trust in **Ressler Propane**. May you and your family have a blessed Thanksgiving and Christmas, good health and a prosperous New Year.

With Warm Regards To All

Bryce Ressler

for all the people at **Ressler Propane**



GETTYSBURG

On October 15, 2016 **Ressler Propane** employees and spouses took a day trip to the battlefields in Gettysburg, PA. We traveled to Gettysburg in style on a beautiful coach bus provided by Executive Coach of Willow Street, PA. Once in Gettysburg, we were joined on our bus by an excellent licensed battlefield tour guide. The weather was perfect and we all learned about the importance of the battle of Gettysburg to our country's history. We capped off the evening at the Gettysburg Hotel for a delicious dinner.



RESSLERS FAVORITE RECIPE

Apple and Cheddar Stuffed Chicken with Dijon Mustard Sauce

4 chicken breasts
1 apple peeled and chopped
1/2 c. yellow shredded cheddar cheese
2 tsp. lemon juice
1/2 tsp. thyme + a pinch, divided
1/4 tsp. oregano
salt and pepper

1/4 c. flour
2 Tbsp. Extra Virgin Olive Oil
3/4 c. chicken broth
1/2 c. apple juice
2 Tbsp. Dijon mustard
1 1/2 tsp. apple cider vinegar



Directions: Preheat oven to 375 degrees. Cut a horizontal pocket into each chicken breast. Set aside. Mix apples, cheese, lemon juice, 1/2 tsp. thyme, oregano, salt and pepper. Stuff chicken with mixture and close with toothpicks.

Heat EVOO in a large skillet, combine flour, salt and pepper. Dredge chicken breasts in the flour mixture. Tap off excess flour. Place chicken in skillet and sauté until golden brown. (About 4-5 mins on each side.) Place on baking sheet and cook in oven for 20 minutes. Meanwhile mix apple juice, chicken broth, mustard, apple cider vinegar and a pinch of thyme. Add to same skillet. Cook until reduced. About 5 minutes. Drizzle over chicken.

BENEFITS TO EMAIL INVOICES AND DELIVERY RECEIPTS

Customers of **Ressler Propane** can now receive email delivery of invoices and statements which gives the advantage of a fifty cent reduction to payments if the invoice is paid by the due date.

Recently we made changes to our delivery processes and can now offer customers the opportunity to receive a delivery confirmation via e-mail. Immediately following a delivery to your residence or business, an email confirmation can be sent to your phone, tablet or computer. The confirmation includes date and time of delivery, the number of gallons delivered, and the location address of the delivery. As usual, billing for the delivery will be sent as requested the next business day, either by e-mail or standard mail.

To add email invoicing and/or email delivery notifications to your account, please visit our website, resslerpropane.com and use the Billing Email signup form, or call our office at 717-285-5916. To view your account activity for the past year, use the drop down under current customer and select "View My Statement". There you will be prompted to enter your **Ressler** account number and billing zip code under the main menu selection. If you have any problem using our website or have questions about any web feature please call or email office@resslerpropane.com.



WHAT IS THE DANGER OF CARBON MONOXIDE?

Carbon Monoxide, commonly known as "CO", is a colorless, odorless, and tasteless gas produced by the incomplete burning of fuels such as coal, wood, charcoal, natural gas, propane or oil. If appliances burning these fuels are used correctly and are in good working order, the amount of CO produced is not hazardous.

Low levels of CO can cause shortness of breath, mild nausea and headaches. Moderate levels can cause severe headaches, nausea, fainting, and mental confusion. Extended exposure may have long-term effects on your health. If you suspect CO poisoning, get fresh air immediately. Open doors and windows, turn off appliances and leave the house. Call 911 and go to an emergency room to report possible poisoning.

CO poisoning can be prevented by following these guidelines:

- Have your heating system, water heater, and any other gas, oil, or coal-burning appliances inspect-

ed and serviced by a qualified technician on a regular basis.

- Install a battery-operated CO detector in your home and check or replace the battery when you change the time on your clocks each spring and fall.
- Seek prompt medical attention if you suspect CO poisoning and are feeling dizzy, light-headed or nauseated.
- Do not use a generator, charcoal grill, camp stove, or other gasoline or charcoal-burning device inside your home, basement, and garage or near a window.
- Do not run a car or truck inside a garage attached to your house, even if you leave the garage door open.
- Do not burn any thing in a stove or fireplace that is not properly vented.
- Do not heat your home with a gas oven or gas dryer, or a portable camping or construction heater designed to be used outside or in a well ventilated space.



ENERGY ASSISTANCE

Ressler Propane is once again participating in the Low-Income Home Energy Assistance Program (LIHEAP) offered by the Commonwealth of Pennsylvania for the 2016-2017 heating season. The program helps many families cover the cost of home heating and we encourage customers to contact LIHEAP if they are experiencing financial difficulties.

LIHEAP is a grant and does not have to be repaid. However, to qualify you must meet LIHEAP's income guidelines. If you wish to obtain more information or to apply for this program, please visit www.compass.state.pa.us or call the LIHEAP Helpline at 1-866-857-7095. Applications are also available at your county assistance office.

WORRY FREE - "SCHEDULED DELIVERIES"

Tired of worrying about checking your tank gauge on a cold or snowy day? Have you ever remembered to look at your tank gauge and then forgotten to call in or submit an online request for an order? If you haven't already taken advantage of our "Scheduled Delivery" service, you may not know what you're missing!

Ressler Propane offers many different types of "Scheduled Deliveries". For most heating accounts, we offer an "Automatic" delivery program that calculates your usage based on previous history and the outside air temperature.

If you have a sporadically used appliance such as a pool heater, gas logs, generator or fire-pit, we offer "Scheduled Deliveries" based on your needs. These deliveries are tailored to meet your needs and occur each year at the same time based on your past consumption.

Water heating and cooking-only accounts will use a schedule with a specific period of time between each

delivery, for example, every 30, 90 or 180 days. For the very unpredictable user, we even offer remote tank monitoring. This can come with an additional charge, but will guarantee you never run out of propane. Please contact Bryce or Lenny in our sales office to discuss this feature.

The biggest benefit to any type of "Scheduled Delivery" is that you NEVER pay for extra costs incurred if we let you run out of Propane. This is one less thing for you to worry about. You have better things to do and we take pride and satisfaction in keeping our "Scheduled Delivery" customers tanks full so they never experience a run out.



Mobile Accessible Website - Check out our latest update!

www.resslerpropane.com

BE PREPARED

After a record breaking summer of 90 degree plus days, it's hard to think of freezing temperatures and snow falls, but winter is upon us. **Ressler Propane** wants our customers to be prepared for the winter and uncertain weather conditions that accompany the colder months of the season.

- Please keep your driveway clear of snow and ice.
- Please clear snow and ice away from above and underground tanks, as well as the regulators. A brightly colored flag or stake at least 30 inches high next to underground tanks is greatly appreciated as well as a path to the tank. If the tank is located within a fenced enclosure, please have the gate unlocked and snow cleared away from the entrance so the gate can open properly.



- Please keep vents and chimney flues clear of snow and ice.
- Periodically, check your tank gauge, especially if your usage is sporadic. Please contact our office if the level of propane in your tank is below 30%. Please remember to notify our office if you add or remove any gas appliances within your existing propane system.
- For customers with a propane powered generator, please contact our office if the generator has been operating for 24 hours or more. We will give priority to customers whose tanks are at a low level and whose generators have been running over 24 hours. We will attempt to make the delivery as soon as possible, weather permitting.
- As always, please call our office immediately if you suspect a gas leak.