

# RESSLER PROPANE

[www.resslerpropane.com](http://www.resslerpropane.com)

# GAS LINES

WINTER 2014

## EXPANSION AT RAIL FACILITY AND LEBANON COUNTY FACILITY

In an ongoing effort to better serve the propane needs of our customers, **Ressler Propane** is proud to announce significant increases to propane storage at our Hempland Road facility in Lancaster and our facility at the Flight Path Business Park in Annville, PA.

For the past few years, we have contemplated expanding our storage capabilities due to the heavy demand for propane in the winter months. After careful consideration, we determined that the best solution to meet our needs was adding storage capacity at our existing locations.

Our plant at the Flight Path Business Park in Annville, PA was originally approved for an addition-

al tank which could double our capacity at that location. We built this in 2007 with one 30,000 gallon tank and a pump to load our trucks. This year, we added an additional 30,000 gallon tank. The additional storage here will boost our overall inventory and will allow us to meet our customer's needs when inbound shipments of propane are delayed at certain times of year.

**Ressler's** largest facility on Hempland Rd in Lancaster, PA was also modified to increase storage as well as pumping needs. We are primarily supplied with product by the Norfolk Southern Lancaster Yard. While rail service is typically reliable, there can be hiccups in supply over holidays and

*"Expansion at Rail Facility and Lebanon County Facility" continued on page 4.*



Contractor ID# PA008739

## JIM AND BRYCE REFLECTIONS

Season's greeting from the **Ressler Propane** family to yours. As the weather changes and people become busy this time of year with family and friends, we would like to make you aware of something new at **Ressler Propane**.

I, (Bryce Ressler) will be stepping into the role of General Manager of **Ressler Propane**. Jim Ressler, who has occupied this position for the last 35 + years, will still be active in the business, but taking on more of a behind the scenes' role.

Bryce Ressler has been active in the company as a full-time employee since 2008 after spending 2 years working for the national accounting firm Ernst and Young in Charlotte, North Carolina. I (Jim Ressler) will be taking a less active role and doing more long term planning and working on special projects here at **Ressler's**. This allows me to spend more time with the Pennsylvania and National Propane Gas Associations as the Pennsylvania State Director and the executive committee of both organizations, and with Elder responsibilities at Westminster Presbyterian Church. Along with Bryce, the staff that you have gotten to know through the Newsletter as well as on the phone and through gas deliveries and service calls, is here to serve you as always. It is with pride and appreciation that we introduce you to the 5<sup>th</sup> generation of **Ressler's** to manage this family business. I have enjoyed getting to know many of you and your families through the years and will continue to participate in the future here at **Ressler's**. Please let me know if there is anything that I can do to enhance the services that **Ressler's** gives to you and or your business.

We would like to express our gratitude to our loyal customers and extend a warm welcome to our new

customers. **Ressler Propane's** goal is to provide excellent, reliable, and friendly service to our customers. We hope you experience this good service and tell others, but if you ever feel your needs were not met, please communicate your concerns so that we can improve!

We have enclosed a 2015 inspirational calendar plus a [Propane Safety Guidelines](#) booklet which we encourage you to review. Use the handy emergency reference guide and procedures for handling an unlikely emergency and shutting off your house-hold propane supply. We would also encourage you to have your propane equipment and piping system serviced every few years to make sure that everything is safe and operating efficiently.

Best wishes to you and your families for a very blessed Thanksgiving, Christmas and a Happy New Year from all of us here at **Ressler Propane**.

O COME LET US  
*Adore*  
HIM



## BEHIND THE SCENE...MEET KAREN MARKS

First impressions are always important, and Karen Marks, receptionist/administrative assistant at **Ressler Propane** handles that responsibility well. She is the first point of contact for many of our customers, directing phone calls and greeting customers at our Mountville office in addition to processing customer invoices and payments.

A life-long Lancaster County resident, Karen is a graduate of McCaskey High School and Lancaster County Vocational Technical School, specializing in Data Processing. Karen joined **Ressler Propane** in 2013 after spending 35 years in administration with a local

equipment manufacturing company. She was also involved with project management and purchasing for engineering projects. Married to husband, Tom, Karen is mother to son Nathan and pet parent to Buddy, a cockapoo.

When spare time permits, Karen enjoys gardening, crafts, and jewelry making. Home improvements are also on her list of things to do, recently completing a patio building project. Tom & Karen also enjoy trips to the beach



and visiting family in Florida.



## BARB RESSLER'S FAVORITE RECIPE CORNER

### APPLE, RAISIN, WALNUT CAKE

#### Cake

- 3 eggs
- 1 c. vegetable oil
- 2 c. sugar
- 1 tsp. vanilla
- 4 c. grated apples, unpeeled
- 2 c. sifted flour

- 1 tsp. baking soda
- 1/2 tsp. salt
- 1 tsp. cloves
- 1 tsp. cinnamon
- 1/2 c. raisins
- 3/4 c. chopped walnuts

#### Non-Sweet Frosting

- 1 c. butter
- 5 Tbsp. flour
- 1 c. milk

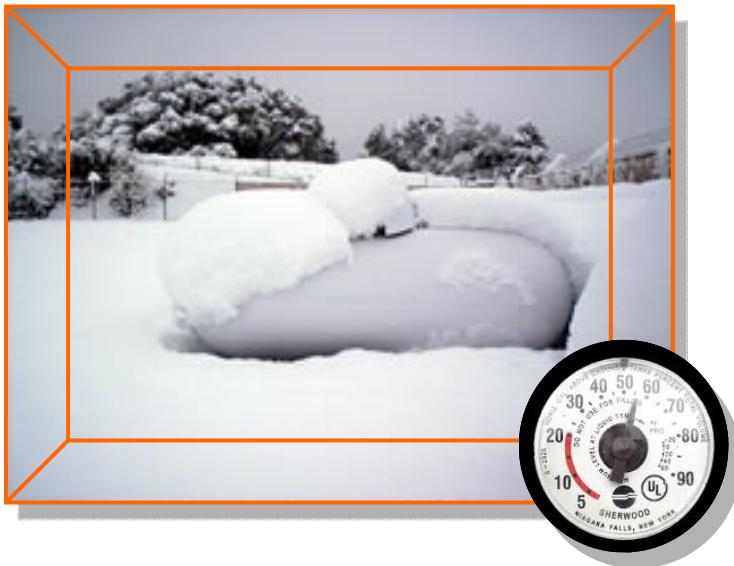
- 1 c. confectioners' sugar
- 1 tsp. vanilla
- 1/2 c. broken walnuts

Beat eggs and oil together in a mixing bowl until foamy; add sugar and vanilla and continue to beat. Add apples, beating slightly; set aside. Sift together flour, soda, salt, cinnamon, and cloves; add raisins and walnuts to flour mixture. Add flour mixture to egg mixture; beat slightly. Bake at 350 degrees in greased 13 in x 9 in x 2 in pan. Check for doneness after 25 minutes. To make frosting, melt butter in saucepan; stir in flour until mixture bubbles. Add milk, stirring with wire whisk until mixture thickens. Cool. Add sugar and vanilla to cooled mixture; mix until smooth and blended. Spread on cooled cake; sprinkle with nuts. Serves 12



# PREPARATIONS FOR WINTER WEATHER

While the weather may be uncertain, **Ressler Propane** strives to keep our customers comfortable during the winter months with timely deliveries. To help us keep your deliveries on schedule, please review the following reminders:



- For those customers with a propane generator, please contact our office if the generator has been operating for 24 hours or more. We will give priority to customers whose tanks are at a low level and whose generators have been running over 24 hours. We will make every attempt to make the delivery as soon as possible, weather permitting.
- Please clear snow and ice away from and off tanks - both above and underground. A flag or small stake next to underground tanks is greatly appreciated as well as a path to the tank. Be sure to have gates unlocked and access clear to tanks within a fenced enclosure.
- Please contact our office should the level of propane in your tank drop below 25. We know that usage can fluctuate in cold weather and we appreciate notifications of any change to usage.



## OUTLOOK ON PROPANE

We all remember the long, cold winter of last year and hope that we are spared a repeat performance. According to the latest forecast by the National Oceanic and Atmospheric Administration (NOAA), the upcoming winter is projected to be 11% warmer than last year in the Northeast. However, weather is often unpredictable and deviations from predictions can change the demand and price of heating fuels.

Current inventories of propane are at higher levels than last year and pricing is expected to remain lower than last year.

*Source: US Energy Information Administration*



## EXPANSION AT RAIL FACILITY AND LEBANON COUNTY FACILITY

*(continued from front page)*

bad weather. Since our goal is to make sure our customers have product when they need it, we felt it was best to add to our storage here as well. In 1993 we built the plant with 120,000 gallons of storage. We added an additional 120,000 gallons of storage in 1996. In 2014, we expanded the storage capacities again and now have a robust storage capacity of 360,000 gallons of propane. In addition to the storage, we also added 2 more pumps to increase filling capacity during busy times as well as create redundancy in case of equipment break down.

