

WE'RE DOING OUR PART TO CONTROL YOUR HEATING COST

In our many years in this business, we have never seen such anxiety about an approaching heating season. Natural gas, fuel oil and propane prices have all gone up more than anyone thought possible.

We've talked with many of you, and know that this is causing hardship and concern. You may not realize it, but for many reasons, this is difficult for our company as well.

Under the circumstances, we are working hard to put together the best possible pricing for the coming year. But the extreme volatility of the energy markets has made that more challenging than ever. We recommend you consider the following option.

Your Best Defense: Spread Out Your Bills

If you're not already enrolled, we encourage you to sign up for our no-cost monthly budget plan. Customers who pay their heating bills monthly have an easier time since they know they won't have to face huge delivery bills in the winter.

Ressler Propane can customize a budget program just for you. We review your annual propane usage and cost, and then divide by the number of months you select to participate. Customers receive an invoice each month, via mail or e-mail. To make the payment process easier, sign-up for automatic payment through your checking account or credit card, or by visiting our website, www.resslerpropane.com, to make online payments. Contact our office to find out the budget amount for your account.

BE PREPARED FOR THE UNEXPECTED

Almost all homes will experience an electrical power outage at some point this year. For some, it is an inconvenience—for others it can cause financial and lifestyle hardships.



Ressler Propane has installed a standby generator for our office. The 20 kw generator will supply all the required electricity for the office, as well as heating and A/C. Of course, the generator is powered by clean, efficient propane gas. These propane generators are safe and reliable. They constantly monitor the utility power, so that when an outage does occur, they will automatically supply electricity through the circuit breakers in your home. The systems can provide from critical to whole house power. Make sure your life isn't interrupted when the power goes out. Call our office to discuss the installation of your standby generator.

BEHIND THE SCENE...MEET JEFF KILE

Maintaining a fleet of delivery trucks & service vehicles to handle delivery routes in six counties can be a tough job. **Ressler Propane** has just the man to handle that monumental task! Not only is Jeff Kile an expert mechanic, but he also has the distinction of the employee with the most years of service with the company, 26 years.

A Lancaster County native, Jeff began his mechanical career after graduating from Conestoga Valley High School in 1976. His first job was as an auto mechanic at the Brownstown Texaco station. Jeff has always been a vehicle mechanic, but is often called upon to assist with equipment installations and maintenance. He says it's the variety that he likes most about his position with the company, as well as working with a good group of people.

When Jeff isn't working on a project at **Ressler**

Propane, he can be found working at his "other job", raising antibiotic-free turkeys. He spends 12 ½ weeks with each flock until they reach maturity. It is a year-long activity and up to 21,000 birds can share living quarters at the Kile farm.



Raising turkeys is a family event, but Jeff's family is involved with other activities as well. Diane, Jeff's wife, is a part-time dental assistant and a soloist with the family's church choir. Daughter LeAnne is headed to Japan in July as part of a student exchange group, and youngest daughter, Christine actively shows gaited Rocky Mountain horses. When the family has spare time, they enjoy spending weekends at the family cabin in the mountains.

We are fortunate to have such a talented and witty individual as Jeff Kile working at **Ressler Propane**. There's never a dull moment when he's around!

Beat the Rush Coupon

Call to have your fireplace or heating system serviced before August 15, 2008** and **SAVE \$20.00**

**Work must be scheduled prior to August 15th.



IT'S FREE!!

You don't hear those words often, but with automatic bill pay, no additional fees are charged to your account. And we do the work for you! Not only will you save time by not writing checks, but you will save money on postage, too.

Prefer to maintain control of your payments? You can still save money and time with a visit to our website, www.resslerpropane.com to

make payments online. Whether you want to make a one-time payment or a series of scheduled payments from your checking or savings account, it's easy and secure. You can also view your account activity from the site. For greater convenience, sign-up to have invoices and statements sent to your computer.

Paperless saves time, money, and trees!



ENERGY ASSISTANCE THROUGH LIHEAP

With the ever-increasing cost of fuel and energy and fuel, some customers may have difficulty finding the necessary funds to cover the expense of heating their homes. The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that enables the state of Pennsylvania to help low-income households with home heating needs. The program is administered by PA Department of Public Welfare, but is not a public assistance program. It is a grant that does not have to be repaid. Income limits and household size are factors in determining the cash, crisis, and weatherization amounts awarded to households.

To find out if you may qualify for assistance through the program, contact your local Community Action Program (CAP) office or the county assistance office.

Lancaster County CAP Offices

Lancaster	717-299-7301
Columbia Area	717-684-8047
Elizabethtown Area	717-367-5829
New Holland Area	717-354-8692
Quarryville Area	717-786-4468
Manheim Area	717-665-2102
Ephrata Area	717-733-6562 or 717-626-4154

York County Community Progress Council
717-846-4600

Lebanon County Assistance
717-270-3609

BARB RESSLER'S FAVORITE RECIPE CORNER

MARINATED ROAST - ON THE GRILL

3 lb Chuck Roast (1½" - 2" thick)
1/3 c. wine vinegar
1/4 c. ketchup
2 Tbsp salad oil
1 Tbsp Worcestershire sauce

2 Tbsp soy sauce
1 tsp mustard
1 tsp salt
1/4 tsp pepper
1/4 tsp garlic powder



Combine ingredients and marinate roast overnight or at least 8 hours in refrigerator. Grill on low heat for 1-2 hours or until desired tenderness. Slice and serve.

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Smiles Since 1912

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TIPS TO CONSERVE ENERGY & REDUCE COSTS

- Change furnace filters once a month.
- Have **Ressler Propane** install a programmable thermostat.
- Close vents and doors in unoccupied rooms as well as dampers on unused fireplaces.
- Lower the thermostat on your water heater to 120 degrees. Consider installing a propane tankless water heater. The cost to operate is about 60% less than electric units.
- Consider having **Ressler Propane** replace your heating and air conditioning system with higher efficiency equipment. We can help you select a model that best suits your energy needs and your budget.
- Schedule periodic service appointments for your heating and cooling system. This will help to prolong the life of the system as well as keep it operating efficiently. Contact **Ressler Propane** to schedule maintenance and evaluation of your system.
- Be sure that your basement and attic have the recommended levels of insulation.
- Keep clothes dryer vents clean and free of lint. Restricted air flow causes dryers to use more energy. Propane dryers operate at one half the cost of electric dryers.

